

# Cleaning / Service / Repair Request Form

Garden Ponds Unlimited, LLC. 310 SW 1<sup>st</sup> ST Moore, OK 73160  
799-POND / 794-3325 Fax www.gardenpondsunlimited.com

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_ Phone: \_\_\_\_\_

Alternate Phone: \_\_\_\_\_ Email: \_\_\_\_\_

I am a  New Customer  Existing Customer How did you hear about us? \_\_\_\_\_

Date of last clean out or service \_\_\_\_\_ Pond built by: \_\_\_\_\_

I have a:  Pond  Pondless Waterfall  Fountain  bubbler  Other \_\_\_\_\_

I need a:  Cleaning  Service  Repair Describe: \_\_\_\_\_

What is the size of your Pond/Water Feature? Width \_\_\_\_\_ Length \_\_\_\_\_ Depth \_\_\_\_\_ Gallons \_\_\_\_\_

Time frame desired:  Urgent (pump out/dying fish)  Next Month  Other: \_\_\_\_\_

Pre-sign: \_\_\_\_\_ Average time for pond \_\_\_\_\_

Have you visited our retail store? \_\_\_\_\_ Do you buy your products from our store or our website? \_\_\_\_\_

If no, where do you buy from? \_\_\_\_\_

Would you like us to bring supplies from our store?  What? \_\_\_\_\_

Would you like an estimate for anything extra? (Filters, Underwater Lights etc) \_\_\_\_\_

Please give me a free Owner's Manual.  Are you on our  weekly  monthly maintenance service

Please replace my  filter pads  skimmer net  skimmer brushes

Would you like info/price for  Weekly  Monthly  Vacation.  Fall/Winter Maintenance Packages

**A pond clean out, service or repair in the OKC Metro is \$150 per hour (one hour minimum) plus materials. This rate is for one service technician only. Ponds larger than an 11'X16'X2' or 2000 gallons will require an additional technician for time efficiency. Additional technicians will be charged at the rate of \$100 per hour. For large cement fountains or more complex work that requires more than one person (i.e., moving large rocks) Garden Ponds Unlimited will require that service to be at least two technicians, if not more. Ponds outside of the OKC metro will be charged extra for drive time to and from our store. I release Garden Ponds Unlimited from all obligations created by or arising out of this clean out, service or repair whether known or unknown. GPU is not responsible for loss of life to any fish or leaks in ponds or water features. GPU will not haul away any pond debris. If needed, GPU can haul away for an additional hauling fee. All services and products must be paid for at time of service. If paying by credit card, a 2.5% convenience fee will be charged. All sales are deemed to have taken place at 310 SW 1st ST in Moore, OK. I agree to pay Garden Ponds Unlimited according to the terms stated herein. \***

I request an additional service technician for \$100 more per hour  yes or  no

**X**  
\_\_\_\_\_  
**Customer Signature (Required)**

\_\_\_\_\_  
**Date**