

Cleaning / Service / Repair Request Form

Garden Ponds Unlimited, LLC. 310 SW 1st ST Moore, OK 73160
799-POND / 794-3325 Fax www.gardenpondsunlimited.com

Name: _____

Address: _____

City: _____ Zip: _____ Phone: _____

Alternate Phone: _____ Email: _____

I am a New Customer Existing Customer How did you hear about us? _____

Date of last clean out or service _____ Pond built by: _____

I have a: Pond Pondless Waterfall Fountain bubbler Other _____

I need a: Cleaning Service Repair Describe: _____

What is the size of your Pond/Water Feature? Length _____ Width _____ Depth _____ Gallons _____

Time frame desired: Urgent (pump out/dying fish) This Month Other: _____

Have you visited our retail store? _____ Do you buy your products from our store or our website? _____

If no, where do you buy from? _____

Would you like us to bring supplies from our store? What? _____

Would you like an estimate for anything extra? (Filters, Underwater Lights etc) _____

Please give me a free Owner's Manual. Are you on our weekly monthly maintenance service

Please replace my filter pads skimmer net skimmer brushes

Would you like info/price for Weekly Monthly Vacation. Fall/Winter Maintenance Packages

A pond clean out, service or repair in the OKC Metro is \$150 plus materials for the first hour (one hour minimum). All hours after that will be billed at \$95 per hour. This rate is for one service technician only. For large or more complex work that requires more than one person (i.e., moving large rocks) GPU will bill an extra \$40 per hour per additional technician. Only one service technician will be sent unless customer requests more than one tech. Ponds outside of the OKC metro will be charged extra for drive time to and from our store. I release Garden Ponds Unlimited from all obligations created by or arising out of this clean out, service or repair whether known or unknown. GPU is not responsible for loss of life to any fish or leaks in ponds or water features. GPU will not haul away any pond debris. If needed, GPU can haul away for an additional hauling fee. All services and products must be paid for at time of service. If paying by credit card, a 2.5% convenience fee will be charged. All sales are deemed to have taken place at 310 SW 1st ST in Moore, OK. I agree to pay Garden Ponds Unlimited according to the terms stated herein.

I request an additional service technician for \$40 more per hour yes or no

X
Customer Signature (Required) _____

_____ **Date**