

Pond/Pondless Service Request Form

Garden Ponds Unlimited, LLC. 200 S. I-35 Service Rd. Moore, OK 73160
799-POND / 794-3325 Fax

Name: _____

Address: _____

City: _____ Zip: _____ Phone: _____

Alternate Phone: _____ Email: _____

I am a New Customer Existing Customer Referral/From whom: _____

How did you hear about us? _____ Are you the property owner? _____

Pond built by: _____ Is your pump under warranty? _____

Date of last clean out/service: _____ Pond Size: Length _____ Width _____ Depth _____ Gallons _____

I don't know, I bought the home with the pond already in place.

Desired clean out time / Service time: Urgent Next Month Other Month

Yes, please give me a free Owner's Manual. Are you on our weekly/monthly maintenance service.

Please replace my filter pads (\$36.99 each) Please replace my skimmer net/brushes (price varies)

Would you like us to bring you products from our store. If yes: _____

A standard Pond Service in the OKC metro area is a \$40 trip charge plus \$95 an hour plus materials (one hour minimum). This rate is for one service technician. For large or more complex work that requires more than one person (ie, moving large rock), GPU will bill an extra \$40 per hour per extra tech. Only one service tech will be sent unless customer requests more than one tech. Ponds outside of the OKC metro will be charged extra for drive time to and from our store. I also understand that if this service call is for a leak detection that Garden Ponds Unlimited cannot guarantee that a leak will be found or repaired. All efforts will be made to find and repair the leak but if the leak continues and/or there is another leak I understand that I will be responsible for payment in full on all services previously performed and any future service calls and materials needed to attempt to repair the leak. I release Garden Ponds Unlimited from all obligations created by or arising out of this service whether known or unknown. GPU is not responsible for loss of life to any fish. All services and products must be paid for at time of service. If paying by credit card a 2.5% convenience fee will be charged. All sales are deemed to have taken place at 200 S. I-35 Service Rd in Moore, OK. I agree to pay Garden Ponds Unlimited according to the terms stated herein.

X _____
Customer Signature (Required) **Date**

Service Requested: _____

How long has this been a problem? _____ What do you think caused it? _____

Would you like an estimate on anything extra, such as underwater lights, extra waterfalls or a bubbler? _____

Are you interested in our weekly/monthly pond maintenance service? _____